

Q & A - Wireless Internet Access at Island Park Public Library

The Island Park Public Library offers free wireless access for our library patrons to use with their own personal notebooks, laptops and other mobile devices.

When is the wireless service available?

The availability of the service coincides with the hours that the Library is open.

What will my portable device need to access the wireless hotspot?

Your device must be equipped with a Wi-Fi compatible network card (wireless a, b or g). You must first launch your browser and accept the Library's Conditions for Use of the Island Park Library's Wireless Network and accept the [Library's Internet Policy](#).

Will I need to set up settings, a password or user name to connect?

No special encryption settings, user names or passwords are required.

Is my information and computer secure and safe using the Library's wireless service?

As with most public wireless "hot spots," the Library's wireless connection is **not** secure. Virus protection, spyware protection, a personal firewall and other measures to protect the information on your portable device is highly recommended and is the sole responsibility of the user. The Library is not responsible for any damage, theft or loss of any kind to a user's equipment, software, data files or other personal property brought into or used at the Library. Do not leave your laptop/portable device unattended.

Will I be able to print?

Printing from your portable device is not available. If you need to print, please save your work to a USB flash drive or email files to yourself, then login to a library workstation and send print job to one of our printers.

If my battery is low, can I plug my computer into an outlet?

Yes. If you cannot find an outlet, please ask staff.

Can the library staff help me configure my computer or give technical assistance?

Everyone's computer is different and you are responsible for knowing how to configure your own equipment. The Library cannot be responsible for any changes you make to your computer's settings, nor does the staff provide for technical assistance with your equipment. If you need assistance, you may need to contact the hardware or software manufacturer.

Are there any restrictions on my use of the Library's wireless service?

Any restrictions are set forth in our Internet Policy and the Conditions of Use Agreement.

Can I search the Library Catalog and special databases using wireless?

Yes, these can be searched by clicking on our homepage www.islandparklibrary.org.

Can anything interrupt my connection?

Anything that can interfere with radio waves can also interfere with your wireless connection. Wood, people, walls and book shelves can all cause the signal to be interrupted or weakened. If you experience a connection problem, try moving to a different part of the Library.